

Singapore Institute of Materials Management

CERTIFICATE in On-line SUPPLY CHAIN MANAGEMENT (OL-SCM)

❑ **Course Objectives**

Participants will acquire the innovative supply chain strategies that can help their organizations to serve their customers effectively and efficiently.

❑ **Who Should Attend?**

Supply Chain Executives, Logistics Officer, Logistics Executives, Logistics Analyst, Distribution Officers, Materials Handlers.

❑ **Entry Requirement**

Participants should possess at least a diploma or a degree from a recognized institution. Those who do not meet the entry requirement may be considered on a case-by-case basis.

❑ **Compulsory class (face-to-face) sessions**

Participants will be required to attend face to face class sessions:

1. **Two hour class (face-to-face)** of introductory lesson and understanding of the course requirements.
2. **One hour of tutorial** counseling (face-to-face) for discussion of assignments
3. **Three hour examination** requirement (class examination with invigilator)

❑ **OL-SCM Program Coverage**

The OL-SCM course consists of 10 sessions, total 30 training delivery hours via e-learning.

Introduction to Supply Chain Management (SCM) (Face-to-Face 3 hr session)

- What is SCM?
- Why is SCM important?
- How does SCM function?
- What are the advantages and issues of SCM?
- What are critical success factors of SCM?

Inventory Management (On-Line)

- What is inventory management?
- Why is inventory management important?
- What are the important concepts and techniques of inventory management? (ABC analysis; EOQ; MRP; Kanban; JIT etc)

Logistics Information System (On-line)

- What is logistics information system?
- Why is logistics information system important?
- What are the various types of logistics information system? (EDI; MRP; ERP; SCM etc)



Customer Service (On-line)

- Customer Service in the Logistics Sector
- Importance of good customer service
- How to you evaluate customer service?
- Enhancing customer service levels.

Transportation Management and Carriers (On-line)

- Modes of Transportation
- Advantages and Disadvantages of different modes of transportation.
- Implementation of best cost transportation

Electronic Commerce for Supply Chain (On-Line)

- What is electronic commerce?
- Why electronic commerce is important for supply chain?
- How can electronic commerce support supply chain?
- What are the advantages and issues of implementing electronic commerce for supply chain?

Award of Certificate

To achieve the award of [Certificate in On-Line Supply Chain Management](#), candidates must submit all assignments and pass the examination with a total score of 50 or higher, and attend at least 75% of the sessions.

Note: only the top 5% of the whole cohort will be awarded exam grade 'Distinction'

Administrative Details

Course Duration: 30 Hours (10 Sessions via online learning)

Course Fee: \$300.00

Application Fee: \$80.00, non-transferable and non-refundable

Membership: Participants must be members of SIMM

Individual Membership Fee:

Entrance Fee: **S\$ 50.00**

Annual Subscription Fee:

S\$ 36.00 (January to December)

S\$ 18.00 (July to December)

Membership annual subscription are payable in advance on admission and thereafter annually on the 1st January each year but not later than 31st March each year. New members who joined after 1st July will pay half the subscription rate for the year.

Registration: On a first-come-first-served basis. Reservations made by telephone or telefax will only be confirmed upon receipt of registration form and fee.

Registration Deadline: 2 weeks before course commences

Training Venue: SIMM @ 9 Ah Hood Road EASB Building Singapore 329975

Payment of Fees

Payment must be made 2 weeks before course commencement date. Cheque must be crossed and made payable to "Singapore Institute of Materials Management" with the title of the course and name of the participant(s) written on the back of the cheque.

- ❑ **Refund of Fees**
Notice of withdrawal must be given according to the terms stated in the Terms and Conditions for enrolment.
- ❑ **Cancellation**
SIMM reserves the right to cancel/postpone the course due to unforeseen circumstances
- ❑ **Enquiries**

For more information, please contact SIMM:

Person in-charge: Francis Er
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